

## **QUALITY POLICY**

PHAZE S.A. is committed to fulfill customers' requirements and reasonable expectations by:

- Complying with existing and future legislation and regulations
- Fulfilling the expectations of the interested parties
- Assuring that all employees share the company's mission and objectives
- Monitoring and responding to customers' requests and proposals
- Establishing the continuous improvement of the company as a permanent task
- Requiring its vendors (suppliers and subcontractors) to meet the established quality standards
- Establishing mutually beneficial relationship with its vendors (suppliers and subcontractors)
- Identifying any nonconformities, taking corrective actions and evaluating their effectiveness
- Addressing risks and opportunities
- Ensuring all employees are properly trained and are provided with all adequate and necessary means to fulfill their tasks

This corporate policy is documented, implemented, maintained, periodically reviewed, communicated to all personnel and it is available to the interested parties.

**Date:** 4/12/2019

**Managing Director:** Anagnostopoulos Spiros